

## Offering OUR COMMUNITY LISTENS Communication Skills Training

### Who We Are

The Chapman Foundation for Caring Communities is a national for-good organization offering transformational learning experiences to strengthen relationships, align teams and build stronger communities.

### The Our Community Listens Experience

#### Day 1:

- Extended DISC
- Behavioral Tendencies
- Communication Cycle

#### Day 2:

- Message Alignment
- Reflective Listening
- Empathy
- Acceptance vs. Agreement

#### Day 3:

- Effective Confrontation
- Transition
- Sustainment

Enlighten



Equip



Empower

### The Impact

"What I learned about myself and others **has already made a huge impact in my life.**"

- Shelby Hans,  
Case Service Coordinator,  
Portal, Inc.

"Many classes "teach" communication; but **Our Community Listens has a heavy emphasis on practicality.** How to raise issues confidently, how to thoughtfully listen, and how to meaningfully appreciate employees. I can't believe I've been in leadership for over 20 years before learning these tools!"

- Greg Bunker, Global Business Leader  
The Dow Chemical Company

### Contact Us

Take a Class: [ChapmanCommunities.org/learn](https://www.chapmancommunities.org/learn)  
Facebook: [www.facebook.com/ChapmanCommunities](https://www.facebook.com/ChapmanCommunities)  
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